Recommendations to make City government

Efficient  Effective  Equitable
Diverse Backgrounds

Interest in Government and Civic-minded
All Parts of City Government
ENHANCED SERVICES DISTRICTS:
City provides little oversight of privately funded public services

August 2020

POLICE OVERTIME:
Management is lax despite high overtime use

October 2019

GANG ENFORCEMENT PATROL:
The Police Bureau must show that traffic stops are effective

March 2018
Police Intelligence-Gathering and Surveillance: Better management needed to protect civil rights
ORS 181A.250

- Shall not collect or maintain information
- About political, social or religious views
- Unless there are reasonable grounds to suspect criminal conduct
Policing Protests

Photo by Dave Killen, Oregonian May 2020
Criminal Intelligence Unit

- Did not limit access to sensitive information
- Files saved past retention period
Surveillance Technology

• 37 Technologies
• 16 had policies for use
• 3 had reports about use
Social Media

- Police used extensively
- Some use without documentation
- No instructions or authorization
Air Support Unit

- Lots of community concern
- Few recordings of political activity
- Technology not capable of identification
Recommendations

Directive:
Investigating First Amendment Activity

Procedure:
Limit access and retention
Recommendations

Directive: Technology authorization, policy, reporting

Update Directive: Guidance for investigative use

Report: How it is used
Generally agreed with our recommendations

We’ll follow-up in a year. Look for our update.
Be a part of an audit

Tell us about City issues we should audit
Be a part of an audit

Complete a survey

Identify risks

Interview or focus group

@CityAuditorPDX
Hold Elected Officials Accountable

Percentage of Recommendations by Commissioner

<table>
<thead>
<tr>
<th>Commissioner</th>
<th>Implemented</th>
<th>In Process</th>
<th>Not Implemented</th>
<th>No Follow-Up Yet</th>
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<tr>
<td>Ted Wheeler</td>
<td>43%</td>
<td>38%</td>
<td>5%</td>
<td>14%</td>
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<td>Jo Ann Hardesty</td>
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<td>Mingus Mapps</td>
<td>21%</td>
<td>63%</td>
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<td>Carmen Rubio</td>
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<td>54%</td>
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<td>Dan Ryan</td>
<td>7%</td>
<td>43%</td>
<td>14%</td>
<td>36%</td>
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Contact Audit Services

Elizabeth Pape | Elizabeth.Pape@portlandoregon.gov

Audit Services Division website
www.portland.gov/auditservices/

Suggest an audit topic
www.portlandoregon.gov/auditservices/topic

www.portlandfraudhotline.com

@CityAuditorPDX

Thank you!
City Auditor: Police Intelligence Gathering and Surveillance Audit

City of Portland: Privacy Principles

San Francisco: General Order Guidelines for First Amendment Activities

City of Oakland: Ordinance for acquisition of surveillance technology

City Auditor: Recommendation Status Report

City of Portland: Surveillance Technology Policy

District of Columbia: First Amendment Rights and Police Standards Act

Bureau of Justice Administration: Developing a Policy on the Use of Social Media
Mayor Ted Wheeler
Mayorwheeler@portlandoregon.gov | (503) 823-4120

Commissioner Jo Ann Hardesty
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Commissioner Carmen Rubio
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Commissioner Mingus Mapps
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Commissioner Dan Ryan
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